## SUBSCRIBER GRIEVANCE REGISTRATION FORM

Annexure G1

(to be used by subscriber only)

1. Subscriber Information: NAME	
PRAN ( Permanent Retirement Account Numbe	<u>r) *</u>
2. Grievance * First Reminder	Earliar Grievance No. (If reminder)
3. Nature of the Grievance *: (Please	tick the respective block which is applicable to you)
A. Grievance against CRA	, ,
Incorrect PRAN account details (on registration)	n) 2. Statement of transaction not received.
1.1) Personal	3. Change in signature / photograph request not updated
1.2) Employment	5. Ghange in significate / photograph request not aparted
1.3) Nomination	
1.4) Scheme setup	
B. Grievance against PAO/Nodal Office	
Change request updated incorrectly	6. Change in subscriber details without subscriber consent
1.1) Incorrect Personal details	6.1) Personal details
1.2) Incorrect Employment details	6.2 Nomination details
1.3) Incorrect Nomination details	6.3) Scheme setup details
1.4) Incorrect Scheme setup.	6.4) Switch instruction
2. Change request given but not updated in accord	ant 7. Contribution not reflected
2.1) Personal details	8. Incorrect contribution amount
2.2) Employment details	Request for duplicate PRAN card not initiated by PAO
2.3) Nomination details	10. Request for I-Pin reissue not initiated by PAO
2.4) Scheme setup details	11. Request for T-Pin reissue not initiated by PAO
3. Switch instruction executed incorrectly	٦
4. Switch instruction not executed.	┪
5. Delay in executing switch instruction	7
Provisional Receipt Number/ transaction id (if ap)	blicable)
4. Details of the grievance *(Not more than 2	
	······································
	Date of Receipt
	Date of Receipt
Signature of the subscriber	CRA stamp (to be filled at CRA)

## Instructions for filling the form

- 1. Fields marked as (\*) are mandatory.
- 2. This form is to be used by the subscriber only
- 3. Please quote the Provisional Receipt Number if available.
- 4. Please tick the nature of grievance in Sr. No. 3 and mention the details in the Sr. No. 4. If space is insufficient please attach additional sheet mentioning the PRAN and grievance details.
- 5. This form is to be submitted at Central Recordkeeping Agency, NSDL e-Governance Infrastructure Limited, Times Tower, 1st Floor, Kamala Mills Compound, Senapati Bapat Marg, Lower Parel (W), Mumbai 400013
- 6. You can check the status of the grievance by quoting the ticket no at the CRA website or enquire at call center
- 7. The ticket number for reference and grievance resolution letter will be sent at the email id registered with CRA and to the PAO email id. If you have not registered the email id, please provide the same.