



PBC No: 33/2022

RBE No: -- / --

दक्षिण रेलवे Southern Railway
प्रधान मुख्य कार्मिक अधिकारी का कार्यालय
Office of the Principal Chief Personnel Officer
मुख्य कार्यालय, कार्मिक विभाग, चेन्नै-600003 -
Headquarters, Personnel Department, Chennai-600003

सं/No: P(R)438 /P/Medical Identity Card

दिनांक/Dated:28.02.2022

All concerned

विषय /Sub: Revision of rate & guidelines for reimbursement of expenses on purchase of Hearing Aids under CS(MA) Rules, 1994 and CGHS.

A copy of Railway Board's letter No. 2005/H/6-4/Policy dated 22.02.2022 alongwith a copy of the Office Memorandum No. Z.11011/37/2019-EHS dated 01.12.2020 issued by the Ministry of Health & Family Welfare on the above subject is enclosed for information, guidance and necessary action.

Copy of Railway Board's letter dated 10-10-2013 referred therein is enclosed.

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SENTHIL KUMAR

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उप मुख्य कार्मिक अधिकारी / समन्वय
Deputy Chief Personnel Officer/ Co-ord

Encl: Six pages

Copy to: The General Secretary/SRMU
The General Secretary/AISCTREA
The General Secretary/AIOBCREA
The General Secretary/NFIR

IT Section/PB/HQ - to upload in the SR website

GOVERNMENT OF INDIA (भारत सरकार)
MINISTRY OF RAILWAYS (रेलवे मंत्रालय)
RAILWAY BOARD (रेलवे बोर्ड)

No. 2005/H/6-4/Policy

New Delhi, dated- 24.02.2022


General Manager(s)
All Indian Railways
(Including PUs & RDSO).

- Sub:** Revision of rate & guidelines for reimbursement of expenses on purchase of Hearing Aids under CS(MA) Rules, 1944 and CGHS.
- Ref:** (i) Ministry of Health & Family Welfare's OM No. Z.11011/37/2019-EHS dated 01.12.2020. (Copy enclosed).
(ii) Railway Board's letter of even number dated 10.10.2013.

The instructions contained in Ministry of Health & Family Welfare's OM number Z.11011/37/2019-EHS dated 01.12.2020 are enclosed. The competent authority in the Ministry of Railways has decided to implement the instructions issued by Ministry of Health and Family Welfare mutatis-mutandis for Railway medical beneficiaries also with the following guidelines:-

- (1) The beneficiaries covered under Railway medical attendance rules/RELHS shall be eligible to get reimbursement of purchase of hearing aids. The procurement of hearing aid for Railway beneficiaries by railway hospitals is discontinued hence-forth.
- (2) Patients/beneficiaries should be properly referred to ENT Specialist of Railway/Government Hospital by Medical Officer.
- (3) It would be mandatory to carry Railway beneficiary's identity card (in original) whenever the Railway beneficiaries visit the Railway/Government ENT specialist for consultation and audiometric test.
- (4) The ENT specialist of Railway/Government hospital shall then recommend a hearing aid on basis of Audiometric and Audio-logical assessment, specifying the type of hearing aids most suited for the beneficiary. The 'Audiogram Report' shall be authenticated by the ENT specialist. The recommendation shall be as per the categories approved under CGHS and not as per any Brand name.
- (5) The permission to procure hearing aids/approval for reimbursement of the cost as per C.G.H.S rate shall be granted by the CMS/MD of Divisional/Central Hospital, as the case may be, and an 'undertaking' that the beneficiary has not been reimbursed the cost of hearing aids in the preceding five years.

This issues with the concurrence of Finance Directorate of Railway Board.


(Dr. Praval Pant) (डॉ. प्रवाल पंत)
Director/Ind. Health (नि/औ.स्वा.)
Railway Board (रेलवे बोर्ड)



OFFICE MEMORANDUM

Subject: Revision of rate & guidelines for reimbursement of expenses on purchase of Hearing Aids under CS(MA) Rules, 1944 and CGHS.

The undersigned is directed to refer to the Office Memorandum No. S.14025/10/2002/MS dated 26th May, 2015 on the above mentioned subject and to state that on the basis of recommendations of an Expert committee, it has been decided to revise the rates and guidelines for hearing aids reimbursement under CS(MA) Rules, 1944 and CGHS.

2. The revised ceiling rates fixed for various types of hearing aids (for one ear) are as under:-

Digital BTE Rs.8,000/- [Eight thousand only]

Digital ITC/CIC Rs.9,000/- [Nine thousand only]

The above revised cost of hearing aids shall include all taxes, including GST and shall carry three years' warranty. The cost of BTE type hearing aids shall also include the cost of hearing mould. The cost of ITC/CIC type hearing aids shall also include the cost of customized shell.

Body worn/pocket type category and Analogue BTE category with ceiling rates Rs.3000/- per ear and Rs.7000/- per ear have been excluded, since they have become obsolete.

3. Beneficiaries covered under CS(MA) Rules/CGHS shall be eligible to obtain hearing aids as per the following guidelines:

i. Patients/beneficiaries should be properly referred to ENT Specialist

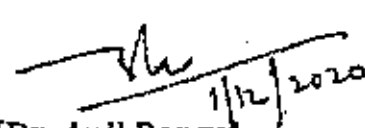
of CGHS/Government Hospital/CGHS empanelled Hospital by Medical Officer of CGHS from CGHS wellness centre/AMA in case of CS(MA) beneficiary.

- ii. It would be mandatory to carry CGHS beneficiary's Identity Card (in original) whenever the CGHS beneficiaries visit the CGHS/Government ENT Specialist/Specialist of CGHS /CS(MA) empanelled Hospital for consultation and Audiometric test.
 - iii. The ENT specialist of CGHS/Government hospital/CGHS/CS(MA) empanelled hospital shall then recommend a hearing aids on basis of Audiometric and Audio-logical assessment, specifying the type of hearing aids most suited for the beneficiary. The 'Audiogram Report' shall be authenticated by the ENT specialist. The recommendation shall be as per the categories approved under CGHS and not as per any Brand name.
 - iv. The permission to procure hearing aids shall be granted by the Additional Director(Zonal) of CGHS-Zonal Office in case of CGHS pensioners beneficiaries, and by the Head of Department/Office in case of serving employees and CGHS beneficiaries of Autonomous bodies on the basis of recommendation of a CGHS/Government ENT specialist/ ENT Specialist of CGHS /CS(MA) empanelled hospital, and an 'undertaking' that the beneficiary has not been reimbursed the cost of hearing aids in the preceding five years.
4. Reimbursement claim shall be submitted to CGHS Zonal Office through the CMO, In-charge of the Concerned dispensary by CGHS pensioner beneficiaries and to concerned Ministry/Department/Office in case of serving employees and to concerned Autonomous Body(AB) in case of beneficiaries of ABs in the prescribed medical reimbursement claim form along with the following documents :
- a. Permission Letter for purchase of Hearing aids in original.
 - b. Copy of CGHS Card.
 - c. Bill / Receipt (in original) carrying details of the hearing aids seller.
 - d. Empty Box/boxes or the carton (s) with label showing details of the hearing aids supplied.
 - e. Reimbursement shall be limited to the ceiling rate or actual cost of the hearing aids, whichever is less.

on

File No.S.11011/37/2019-EHS

5. Records of permission granted for procurement of hearing aids shall be maintained by CGHS in respect of pensioner CGHS beneficiaries and by the concerned Ministry / Department / Office in respect of other beneficiaries.
6. Replacement of hearing aids may be permitted after five years. Henceforth, there will be no requirement of submission of condemnation certificate by the beneficiary at the time of requesting the replacement of a hearing aid that has completed its five years' mandated life.
7. Maintenance and repair and cost of batteries will be the responsibility of the beneficiary.
8. The revised rates and guidelines shall come into force from the date of issue of this O.M. and shall be valid till further revision and shall supersede all the earlier orders issued on the subject.
9. This issues with the approval of Integrated Finance Division (CD No.1486 dated: 29/09/2020) of Ministry of Health & Family Welfare.


 [Dr. Anil Ranga]
 Director [CGHS-Policy]
 ☎: 23061669

To,

1. All Ministries/Departments, Government of India
2. PPS to Secretary (H&FW)/Secretary (AYUSH)/Secretary (HR)/
Ministry of Health & Family Welfare
3. PPS to DGHS/AS&DG (CGHS)/AS&FA/AS&MD, NRHM/AS(H),
MoHFW, New Delhi
4. Addl.DDG(HQ), CGHS, MoHFW, Nirman Bhawan, New Delhi
5. AD(HQ), CGHS, R.K.Puram, Sector-12, New Delhi
6. All Addl. Directors/|joint Directors of CGHS cities outside Delhi
7. Rajya Sabha/Lok Sabha Secretariat, New Delhi
8. Registrar, Supreme Court of India, New Delhi

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)**

No. 2005/H/6-4/Policy

New Delhi, Dated 10.10.2013

**General Managers,
All Indian Railways
(Including Production Units).**

Sub: - Enhancement of Powers at zonal level for procurement of hearing aid.

The issue of further delegation of powers at the zonal level for procurement of hearing aid for Railway beneficiary has been engaging attention of the Ministry of Railways for some time. After careful consideration in the matter, the following cost ceiling (inclusive of all taxes & VAT) for procurement of various types of hearing aids for one ear has been decided:-

Body worn/Pocket type	Rs. 2,500/-
Analogue BTE	Rs. 7,000/-
Digital BTE	Rs. 20,000/-
ITC/CIC	Rs. 25,000/-

For procurement and supply of hearing aid, the following procedure is laid down:-

- I. Beneficiaries covered under Railway Medical Attendance and Treatment Rules shall be eligible to obtain hearing aid after the same has been recommended by a Railway/Government E.N.T. Specialist on the basis of audiometric and audio logical assessment. ENT Specialist shall specify the type of hearing aid most suited for the beneficiary.
- II. If required, Hearing aids may be replaced after a period of five years on the basis of condemnation certificate issued by an expert and on approval of a Railway ENT/Govt. ENT Surgeon.
- III. Cost of Repair/Maintenance of Hearing Aid (inclusive of taxes).

The cost of repair/maintenance, battery etc., should be borne by the beneficiary.

IV. Procurement & supply of Hearing Aid:-

- i. Hearing aid shall be procured by the Railway Hospital.
- ii. Hearing aid will be procured from an agency which agree with the following conditions:-

- a. It has facility for repairs and replacement.
- b. It is ready to give 3 years warranty.
- c. The authorized dealer has facility to prepare flexible ear molds.
- d. That the authorized dealer is ready to fit and modify the hearing aid as per patient's requirement.
- e. The dealer should be ready to give hearing aid trials upto patient's satisfaction.

V. Reimbursement of hearing aid cannot be acceded to.

It is also advised that at the beginning of every financial year, CMD of the zone in consultation with Finance of the Railway may fix the rates (not exceeding the ceiling limit prescribed as per para 1 above) with appropriate agencies for different types of Hearing Aids commonly prescribed for the whole year so that unnecessary paper work may be avoided in all cases.

This issues with the concurrence of Finance Directorate and approval of the Competent Authority in the Ministry of Railways.



(Dr. S.K. Sabharwal)
Executive Director, Health (G)
Railway Board

No. 2005/H/6-4/Policy

New Delhi, dated:- .10.2013

Copy forwarded to:-

1. FA&CAOs/All Indian Railways (including PUs).
2. The Chief Medical Directors/ All Indian Railways(including PUs).



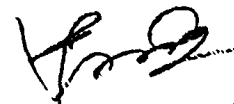
(Dr. S.K. Sabharwal)
Executive Director, Health (G)
Railway Board

No. 2005/H/6-4/Policy

New Delhi, dated:- .10.2013

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1. Principal Directors of Audit/ All Indian Railways (including PUs).
2. Deputy Comptroller and Auditor General of India (Railways):
Room No. 224, Rail Bhawan, New Delhi.



For Financial Commissioner/Railways.

Copy to:-

1. F(E) Spl. Branch/Rly. Board.